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Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please don't take away competition. For too many years, the large companies like ATT have dominated the market. While ATT dominates the market, they charge higher rates but skate by with the least amount of customer service and the least amount of internet service. When I was with ATT, I had to replace the router every single year because it would stop working. Calling and ordering service was a dreadful nightmare.

I switched the Sonic and they have been the best internet service provider. Calling for service was painless. Installation was painless. My equipment has never broken down and their rates are less expensive.

Living in San Francisco, the cost of living is high so price hikes are difficult to absorb. Being someone on a limited income, it would be a hardship to take on a rate hike. It would also be dreadful to be forced to go back to ATT who get away with the least amount of service.

ANGELA LAN